

## **Canvas Data and Student Retention Analysis — A Match Made In Heaven!**

### **Q&A**

Q 1: *Which SIS are you using?*

A 1: Live answered

Q 2: *I'd love to know if you have staff with academic data science experience to identify Canvas activity data and use it to understand student behavior in the LMS? Or does SAH have its own algorithms? Also, do you have data/alerts that are visible to students?*

A 2: Live answered

Q 3: *Are there any student/learning analytics that you actively push or share with students? During registration, degree audit, etc?*

A 3: Live answered

Q 4: *What is canvas live events - is it "requests" in canvas data or is it something else? I know how to access "requests", if it is not that, how can we access it?*

A 4: Canvas Live Events is a separate data source from Canvas. It is a set of data sources that are streamed real-time in a Caliper-compliant JSON format. Administrators can choose to turn it on. You can learn more here: <https://community.canvaslms.com/t5/Admin-Guide/How-do-I-subscribe-to-Live-Events-using-Canvas-Data-Services/ta-p/227>

Q 5: *How do we get information about the platform that you're a reseller for?*

A 5: SAP Hana. We're allowed to bundle SAP Hana into the Student Activity Hub.

Q 6: *You mentioned about the cost. Could you share if we were to use this platform, what is the pricing model?*

A 6: Live answered

*Q 7: Does that require the Enterprise HANA database licensing, or can it work with the HANA Runtime Environment database platform?*

A 7: Enterprises HANA licensing is bundled, so it's not a separate cost/license.

*Q 8: What is your experience in driving the change in department or faculty behavior based on outcomes? Do you measure effects of any change made?*

A 8: Live answered

*Q 9: I did not see any differentiation between freshmen-starts and transfer students - is that a significant split in the way you pull/treat the data?*

A 9: Live answered

*Q 10: What are potential opportunities to collaborate (particularly within the State of California systems) to share resources, effective practices, etc. to help us measure and reach our common goals around student success?*

A 10: Live answered

*Q 11: Is the underlying system HANA running on AWS, or strictly AWS?*

A 11: It is SAP HANA running on AWS.